



Dear Msgr. Smutelovic,

We sincerely apologize for the delay in the distribution of your tax statements and End-of-Year reports.

As part of ongoing improvements to our services, we implemented a new system this year. During this transition, we encountered several unexpected errors while processing the information, which has unfortunately contributed to the delay. Additionally, part of this extended timeframe is due to the additional quality review measures we have put in place to carefully verify that all figures and reporting details are accurate. Our goal is to ensure complete confidence in the information you receive moving forward.

We are pleased to share that these issues now appear to be under control, and our team is working diligently to finalize and distribute the statements as quickly as possible. Our current goal is to have all tax statements mailed out by the end of next week, March 13, 2026.

We understand how important it is to receive this documentation in a timely manner and truly regret any inconvenience this delay has caused. We greatly appreciate your patience and understanding as we work to ensure accuracy and reliability going forward.

If you have any immediate concerns or questions, please do not hesitate to reach out.

Sincerely,

Billie Jo Sents

Account Manager

632 Ellsworth Road, Rome, NY 13441

## The benefits of ParishSOFT® Giving



<https://giving.parishsoft.com/app/giving/stjohnhillsdale>

Once you are in the Parish Soft giving page, to begin a giving account, please click on Sign In. Thank you.

### BENEFITS TO YOU

**CONVENIENT:** Access your account anytime and anywhere via the internet or your cell phone.

**SIMPLE:** You manage your own account online. No phone calls or visits to the bank or parish.

**FUNCTIONAL:** Receive notifications for each transaction made or scheduled.

**SECURE:** Adheres to strict banking security standards (PCI/DSS) to ensure your account is secure and confidential.

**PERSONALIZED:** You choose whether you would like to contribute via credit card or direct withdrawal from your checking account. You can also choose between several different funds in order to support electronically the Sunday offering, maintenance, etc. You select from the drop down what you would like to support and at what frequency.

### BENEFITS TO THE PARISH

**CONSISTENT:** Regularly scheduled gifts occur automatically, allowing the parish to effectively manage monthly expenses based on consistent support.

**EFFICIENT:** Decreases the time and expenses related to bookkeeping for the parish.

**CONVENIENT:** Easily allows people to contribute to the parish on their terms and update their information as it changes.

**SECURE:** No need to store parishioner's confidential information.